



Our success story

ANNUAL REPORT 2010-11



YMCA
TRAINING
inspire - develop - transform

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This report presents only a sample of the work that we do and is available for download on our web site. For large text or audio versions please email nationalinfo@ymcatraining.org.uk. For more information, visit our website.

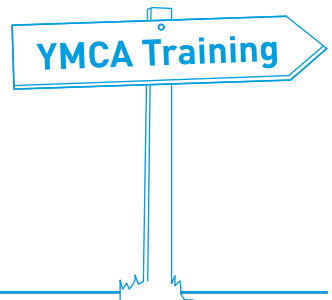
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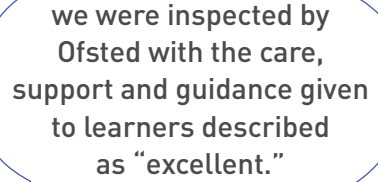


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Foreword from the chairman and chief executive



we were inspected by
Ofsted with the care,
support and guidance given
to learners described
as “excellent.”

Welcome to YMCA Training’s annual report for 2010/11.

This report reflects back on our performance and the achievements of the past year, describing the work we do and highlighting our successes.

At the heart of all of our programmes is the development of skills and the wellbeing of our learners. Over the past year, YMCA Training supported over 18,100 young people and adults, helping them to gain confidence and to be resilient to the challenges that they face in their lives.

The continuing difficult economic and employment climate serves to highlight the continuing long-term need for the services and activities provided by YMCA Training - equipping young people and adults with the skills, qualifications and developing the personal qualities needed to contribute to their communities and secure employment.

There is plenty to celebrate. In June 2010 we were inspected by Ofsted with the care, support

and guidance given to learners described as “excellent”. In line with the Government’s focus on apprenticeships, our success rates have also continued to increase and we have achieved 18% growth in the number of apprentices and advanced apprentices on our programmes this year.

Our own clear mission is to inspire people to develop their skills and unique qualities and so transform the communities in which they live and work. Our staff play a crucial role in making this happen and we would like to extend our thanks to them for their hard work and the many achievements of the past year.

In 2011/12, YMCA Training will focus on delivering excellent service, value for money and

offering a safe and welcoming place for a wide and diverse range of participants.

We are proud of the charity's achievements, confident in its ability to navigate through a shifting and evolving set of challenges and optimistic for the future.



Anne Linsey
chief executive

Clive Bodley
chairman

Board of directors

Clive Bodley

Jane Burns

Louise Douglas

Stephen Finch

Ruth Fogg

Neil Foster

Susan Hammond

Gillian Howland

Paul Hunt

Sarah Johnston

Martin Kavanagh

Nola Leach

Roger Mills-Hicks

Clare Scott Booth

Dennis Simmonds

Mike Turner

Senior management team

Anne Linsey
Chief Executive

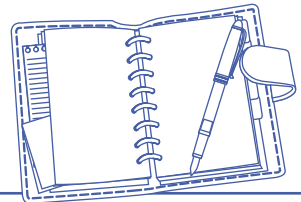
Richard Brown
Human Resources Director

Anne Hickey
Planning and Performance
Director

Louise Rutter
Quality Director

Andrew Tabron
Finance Director

Stephanie Tufft
Operations Director



About us

YMCA Training is a national charity working from dedicated locations and employer premises throughout England to transform the lives of young people and adults through work related training and employment support.

At YMCA Training we believe in setting inspiring goals and working closely with participants across the country to develop personal, vocational and work-related skills.

We work with individuals, no matter what age they are, or what stage of life they're at, offering them a supportive environment in which to develop.

Our staff are dedicated to providing high levels of support, guidance and commitment to learners, making sure that each participant achieves their full potential.

Our training services include:

- Apprenticeships and advanced apprenticeships
- Foundation learning programmes
- Specialist programmes
- Staff training for employers



A snapshot of the year

2696

People were enrolled
on an apprenticeship
or advanced apprenticeship

18107

Individuals participated in
our programmes

2649

School leavers
joined our
foundation learning
programme

9702

Adults developed job search
and skills techniques

732

Individuals
received support
on our specialist
programmes

2328

Individuals were supported
through our work with
employers

What our learners say about us

"I enjoyed my apprenticeship and felt I learned a lot and improved my general knowledge."

"I think YMCA Training is helpful and they treat everyone equally. I enjoy coming to YMCA Training because they treat us like adults, and not children."

"YMCA Training has been really good - the staff have been really helpful and it has built up my confidence and helped me more with teamwork and concentration."

qualifications experience
apprenticeship support achieved something
confidence goals
achieved goals helpful learned
flexible succeed really-helpful relaxed
learning new things confident achieve
YMCA Training improving skills teamwork
enjoyed improved fun supported
new friends enjoyable
sessions fun great

"I think the whole of my training sessions have been very enjoyable. It was great learning new things about retail."

"Having YMCA Training sessions has made me more confident with my maths and English. All sessions have been so much fun."

"Being on this course has helped me gain experience and qualifications and it has helped me decide what I want to do."

"I found YMCA Training very good, I always felt like I had achieved something after every session."

"I feel my YMCA Training adviser supported me throughout my apprenticeship and helped me to achieve my goals and succeed."

"I enjoyed my learning experience, and was never at any time made to feel stupid or silly for asking questions."

Our programmes:

Over the last year,
18107 individuals
participated in our
programmes

Apprenticeships and advanced apprenticeships

Apprenticeships and advanced apprenticeships form an essential part of our provision. We offer a wide range of apprenticeship programmes for learners in areas such as childcare, health and social care, retail, horticulture, business administration and customer service.

Our apprenticeships give our learners the chance to gain new skills and nationally-recognised qualifications whilst receiving a weekly wage.

Kaine



Kaine, 18 first joined YMCA Training Great Yarmouth on its foundation

learning (FL) course which he really enjoyed and excelled in.

After the FL programme, Kaine progressed onto a customer service apprenticeship, which he later changed to a retail apprenticeship.

Kaine experienced many family problems whilst on his apprenticeship, and eventually took the brave decision to leave his family home and take up residence in a YMCA hostel.

During this difficult time, Kaine remained dedicated to his apprenticeship, attending his work placement every day and delivering excellent customer service to those customers he served on the till, and also to his fellow colleagues.

Kaine was always cheerful and had a smile for everyone despite his own problems - his timekeeping was excellent and he completed the work set for his qualification on time and to a high standard.

Kaine passed his exams and sailed through meeting his deadline, despite the change in his apprenticeship and work placement, as well as having to cope with living alone on an extremely low income.

Kaine has now moved to supported accommodation and has his own flat. Having completed his apprenticeship, he is now hoping to pursue a career in retail.

Katrina



18-year-old Katrina joined YMCA Training Eastbourne on a childcare apprenticeship to pursue her dream of working with children.

Katrina first started studying childcare at school by spending one day a week at college. When she left school, she wanted to complete her apprenticeship in a supportive environment and proactively approached YMCA Training to see if we could help.

Katrina was dedicated to her career choice however she was shy and had confidence and self esteem issues. She had been bullied at school which resulted in her being home-schooled for a period of time and attending counselling.

Towards the end of her apprenticeship, Katrina was also diagnosed with scoliosis which is a curvature of the spine. Despite suffering a lot of pain and discomfort and being on continuous pain relief and medication, Katrina finished her apprenticeship ahead of time.

Katrina refers to “overcoming many demons” and flourished during her time at YMCA Training. She gained in confidence, commitment and motivation and her attendance and time keeping was exceptional.

Showing initiative and commitment throughout, Katrina now has excellent knowledge and practical skills for her age. She is hoping to continue learning and developing her knowledge in the future.

Paul



Paul, 22, joined YMCA Training Northampton so he could achieve his apprenticeship in health and social care.

Paul had completed his GCSEs at school and had gone straight into care work which he loved. On meeting him, Paul's training adviser realised that he was very nervous and lacked confidence, masking this through being funny and larking around.

As his apprenticeship progressed, Paul changed from a quiet, nervous individual lacking in confidence, to a mature confident young man who worked very hard on the assignments given.

Partway through his apprenticeship, Paul's parents separated which had a huge impact on him. However, he remained strong and grew

and grew and completed his apprenticeship ahead of target.

Paul has become an accepted member of staff within his workplace and is shown respect and listened to by his colleagues. He is able to voice his thoughts with confidence and is a valued member of staff at the forefront rather than hiding in the shadows.

Georgina



47-year-old Georgina joined YMCA Training Northampton whilst she was working as a nursery assistant at her local primary school. Her employer proactively encouraged Georgina to further her training and become a fully qualified childcare practitioner.

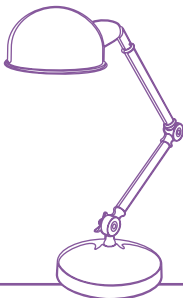
Georgina was very nervous when she first signed up to

the children's care learning and development programme as she hadn't taken part in any academic-type work since leaving school. The prospect of an advanced apprenticeship was very daunting.

Nevertheless, Georgina embraced the opportunity, and as she progressed through the different stages, she grew in confidence and became more and more comfortable in sharing her own knowledge and experience.

Despite having her husband and family to look after, Georgina also cared for her terminally ill mother, and remained committed throughout her qualification even when her mother sadly passed away.

Georgina is now a fully qualified level 3 practitioner and aids the nursery teacher in planning and observation. She has a caring and patient nature with the children and they respond to her with warmth and affection.



Young learners - foundation learning (FL)

We provide a safe and supportive environment for young learners, helping them to develop personal, vocational and work-related skills.

By tailoring courses to each individual, we can help young learners into employment, further education or training by establishing what really works for them.

Typical areas of learning include literacy, numeracy and communication skills as well as job search techniques and work placements.

Hassan



18-year-old Hassan joined the foundation learning programme at YMCA Training Manchester in 2010.

When he first joined the programme, Hassan was quiet and lacked confidence. He was unsure of what he wanted to do and needed help with his communication skills and with his social personal development. Hassan was quite an angry person and would easily be wound up or fly off the handle, so he also needed guidance with anger management.

During his time with YMCA Training, Hassan worked hard to overcome these barriers and achieved a wide range of qualifications.

One of his main achievements was improving his interaction with his peers and training advisers. Hassan started boxing as his confidence grew and found it was something he enjoyed - this has

also helped channel his anger and has had a positive effect on his learning.

Hassan is now able to communicate at a much better level and this has helped him form strong bonds within his peer group. He participates effectively in activities and contributes to a team environment.

Hassan has now progressed onto an apprenticeship and is positive about his future.

Jonny



Jonny, 17, joined YMCA Training Norwich's foundation learning programme having left college and been referred to us by Connexions.

Jonny was on the brink of giving up on education and was considering taking a year out. He had a friendly disposition but little confidence in himself. He was reluctant to speak to anyone on the phone (other than friends) and whilst he was motivated, he had never worked or had much work experience.

Jonny decided to give education one last try and joined YMCA Training. He was worried about starting at another new place where he didn't know anyone and had quite a low self esteem. However, he found he quickly made friends and settled onto the programme.

Whilst on the programme, Jonny went from strength to strength. His group at YMCA Training become a close knit team who supported each other throughout the programme with each challenge they faced. He became more comfortable in sessions and readily joined in with group tasks and discussions including one with a local MP. Jonny worked hard to secure work placements as well as a part time paid job and has completed a number of qualifications.

Jonny has mapped out a pathway to continue from YMCA Training onto A levels and then onto University.

Maria



17-year-old Maria joined our foundation learning (FL) programme at YMCA Training Leeds determined to achieve success.

Whilst she was at school, Maria took her studies seriously, however family illness and depression led to her not achieving the GCSE results she wanted. Maria decided on a career path and joined college but getting involved in a violent relationship led to Maria to become depressed, and her attendance at college dropped to nearly zero.

Eventually Maria decided that enough was enough and she decided to move back in with her family and take control of her life. After visiting Connexions, she joined our FL programme.

During her time on the programme, Maria's commitment to both her learning and to staff

members was exemplary. She worked hard to "get her life back" and has overcome huge personal barriers by sheer determination and the will to succeed.

As a result of joining YMCA Training, Maria has developed into a confident and happy young person who has proved her ability by achieving a variety of qualifications whilst working hard to look after her mother. She has a great strength of character and staff members say she is a joy to work with.

Natalie



18-year-old Natalie joined our foundation learning programme at YMCA Training Romford having been excluded from school.

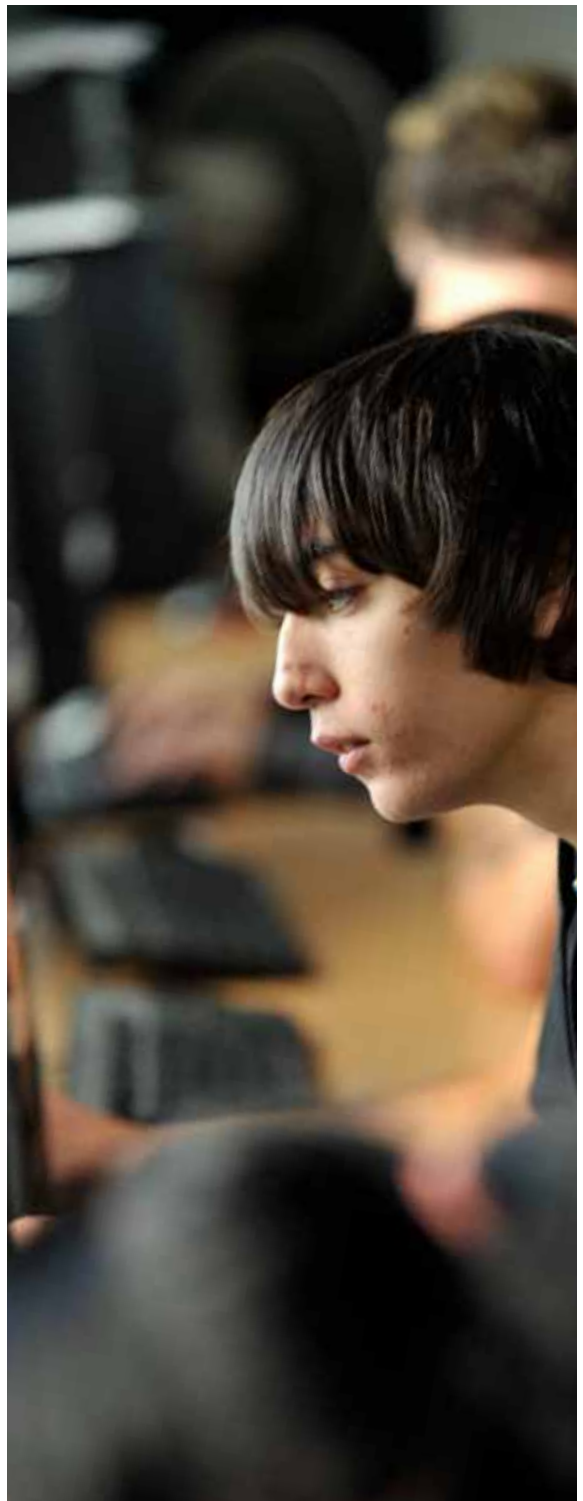
Natalie's school education was disrupted by house moves resulting in seven changes of

school. With every move, Natalie worked hard to gain acceptance from a new peer group, only to later say goodbye. Picking up on work from one school to another was difficult too and Natalie struggled to keep up.

Good friends are not easy to find and Natalie fell in with the wrong crowd which resulted in her being excluded from school. Natalie felt let down - her life seemed a mess both at school and at home and arguing became her usual method of communication.

Our FL programme was a turning point for Natalie. She was fast approaching adulthood and she knew she needed to take responsibility for her actions. To Natalie's credit, she exceeded everyone's expectations. The problems in her personal life were still there, but she developed strategies other than anger to cope with new problems.

As Natalie nears the end of her programme, she is proving to be an excellent example to other learners. She has put a lot of effort into FL and into her own development and has passed exams in English and Maths. She is also close to completing Employability & Personal Development and Step Up qualifications.



Working with employers

We've been working with employers throughout England, from small and medium enterprises (SMEs) to large organisations, for over 30 years. Our courses are tailor-made to suit employers' needs and deliver tangible business benefits.

As well as apprenticeships and advanced apprenticeships, we also offer Skills for Life programmes, bespoke training packages for employers and offer help and advice to ensure employers can access Government-funded opportunities.

Little Acorns

Little Acorns has been providing work-based learning opportunities to learners from YMCA Training Warrington for over eight years. In that time, the nursery has provided opportunities to over 25 learners on a variety of programmes from



Foundation Learning to advanced apprenticeships.

Little Acorns also uses YMCA Training as a training provider to develop and upskill their existing staff members.

Staff development is encouraged at Little Acorns from the top down. Managers complete qualifications so they disseminate knowledge and information to their staff and lead by example in their belief that work-based learning works.

Little Acorns is committed to career development and works closely with YMCA Training to give valuable input into the delivery and content of training programmes to maximise their effectiveness for learners.

Jane Williams, nursery manager at Little Acorns, said:

“Work-based learning engages and helps focus learners through everyday experiences so that they understand the importance of child development, build knowledge and gain skills for life. The staff at YMCA Training work hand-in-hand with us to pool knowledge and expertise and provide opportunities for staff members new and old.”



September 2011 saw the start of our sixth year working with Tesco as their provider of choice for the delivery of Key Skills to their employees in stores right across the country. As with previous years, we will be helping Tesco staff to achieve their Application of Number and Communication qualifications (up to level 2) as part of their retail skills apprenticeships.

What's even more exciting is that this year sees by far the largest single cohort yet, with well over 2,300 learners in over 620 stores coming on board. This is nearly three times the number who started last September!

With stores from Berwick-upon-Tweed to Penzance, and both the Isle of Wight and Isle of Man coming on board for the first time, there isn't a corner of the country not set to benefit from YMCA Training's expert Key Skills support.

James Blair, manager for National Contracts, says:

“Tesco has expanded its programme each year since we



started delivering for them in 2005, and this year sees a single cohort offering six different retail apprenticeships, all enhanced by our Key Skills delivery.

“It is with immense pride that we roll out our largest team yet to support them on this mission. And with over 98% of last year’s first intake agreeing that they would recommend YMCA Training to a friend, we aren’t about to let an increase in size affect the quality of our delivery!”

Nick McGlashan

Apprenticeship Manager, Tesco

“Throughout 2010 and 2011 we have seen our success rates improve again to 85% which is a fantastic reflection on our staff and the support given to them by YMCA Training. We are in the process of offering thousands more apprenticeships throughout this year and have included new qualifications in our Bakery and Counters.

“Feedback from our apprentices highlights the positive learning experience that our staff typically find, and we are confident that this will be maintained throughout this year.”

Aymen



30-year-old Aymen recently completed his apprenticeship in Retail Replenishment at Tesco Bury St Edmunds.

Aymen first started working at Tesco six years ago as a member of warehouse staff at his store, before becoming promoted to team leader on the produce section.

Aymen found the apprenticeship a real challenge, mainly because English isn’t his first language, but his persistence paid off and he achieved the qualification with the help of YMCA Training’s dedicated support.

Having completed his apprenticeship, Aymen is now hoping to progress to “management options” - Tesco’s in-house management scheme.

The B&Q logo is displayed in white text on an orange square background, which is itself on a white rectangular card with a slight drop shadow.

In addition to this exciting Tesco expansion, YMCA Training is also making great progress with its second intake of B&Q learners who, like Tesco, are completing their Key Skills with us to complement their in-house retail skills apprenticeships.

Hannah Baker

Learning and Development
Co-ordinator Qualifications, B&Q

"This year has been another successful year for B&Q. The UK and Europe's largest home improvement and garden centre retailer now offers more qualification opportunities in a number of specialist areas, including the apprenticeship programme which is designed and delivered in house for its employees nationally. B&Q has been working in partnership with YMCA Training to deliver the Key Skills and Technical Certificate element of the apprenticeship programme to over 90 stores and 100 customer advisers. This has been a great success and we look forward to working together on our next programme."

Mark



Mark Neale, Wigston Mini Warehouse:

"When I started my apprenticeship back in March, I was feeling rather worried about Key Skills in particular as I haven't been in a structured learning environment since I left school over 20 years ago."

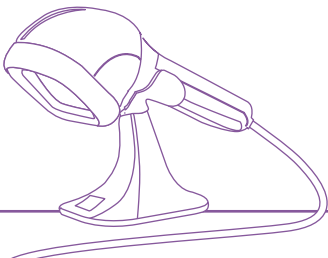
"My trainer offered to conduct some 1:1 sessions at my store to develop me and this has really helped to build my confidence and now I'm back on track thanks to my YMCA Training adviser."

Terry



B&Q also runs the most diverse apprenticeship programme in the country, with age no barrier to inclusion. In March, our eldest apprentice, Terry Robinson age 70 from our Oxford store, graduated.

"I wanted to further my qualifications to enhance my confidence. You're never too old to learn new things and my job at B&Q enables me to remain active."



Specialist programmes

We offer a range of specialist programmes which are continually responsive to social and community needs.

This provision includes working with young people who need additional support and a fresh approach, those who are not currently in education, employment or training and those with disabilities.

We also run a number of courses designed to support young parents, teaching them valuable parenting skills and helping them to work towards recognised qualifications.

STRIVE

Our STRIVE project is aimed at 16-19 year olds who are not currently in education, employment or training and have a moderate learning or physical disability. The project runs for sixteen weeks, for sixteen hours a week and currently operates in the Salford, Manchester and Oldham areas.

Matthew

Matthew was referred to YMCA Training Salford's STRIVE programme from The Oasis Academy because of his moderate learning difficulties.

When he first came on the programme, Matthew was very

easily led by his friend who was also on the STRIVE programme and at times he could be quite disruptive, but at the same time he was very shy and lacked confidence.

After several weeks we spoke to Matthew about doing a work placement at the Y Club gym (part of the YMCA) in Manchester because he had expressed an interest in sport. At first he seemed reluctant to do this as he



said he did not like meeting new people or doing interviews. After some persuasion he decided to go and see what his placement would entail.

Matthew was taken to the Y Club and did really well in the interview. As a result, he started straight away in a weekend position.

Matthew showed great commitment giving up his weekends to do a work placement. Since starting on his placement, he is a changed person and he has grown in confidence. Matthew has now progressed to our foundation learning programme, and has already had an interview for a job.

STREET

Our STREET programme is co-funded by local schools and the European Social Fund. It offers places to young people in Year 10 and 11 that are at risk of exclusion from school for a number of different reasons including emotional and behavioural difficulties, attendance issues or a learning need. Young people attend one or two days per week depending on their individual needs, and undertake qualifications in

Functional Skills along with vocational and employability awards.

Andy



Andy was referred to the STREET programme at YMCA Training Chester from University Church of England Academy because he was struggling to cope with school life and was at risk of permanent exclusion.

Andy was suffering from emotional stress and upset due the recent breakup of his family. He had no motivation or concentration and didn't care whether he did well in school or not. Andy had a very poor behaviour record and had little or no listening skills, he didn't get on with any of the teachers and wouldn't follow any instructions given.

Andy was often late for school and was very easily influenced by others. He really struggled to adapt to off-site provision initially and was often sent back to school due to abusive behaviour.

Andy was given a cooling off period to reflect on what he wanted as an individual. He returned a few weeks later and since then, hasn't looked back. He has achieved Functional Skills in Maths, an NOCN Award in Sport and Active Leisure and is just about to finish his City and Guilds Award in Employability and Personal Development.

His attendance has been excellent and staff can see physical changes in his confidence and self-esteem. He has become a polite and well-mannered young man who is a pleasure to have in the classroom.

YOUNG PARENTS

Paige

17-year-old Paige joined the REAL Young Parents Programme at YMCA Training Leeds following the birth of her daughter.

Paige joined the programme with significant personal issues including domestic abuse, and having to deal with being a young mum, as well as the loss of her grandfather who was a significant father figure to her.



YMCA Training

Whilst at school, Paige passed some basic GCSE's and she has achieved a significant number of qualifications since joining YMCA Training, including a near-perfect score on her health and safety certificate, and an attendance rate of 100%.

Paige has since completed the REAL Programme and progressed onto our foundation learning programme where she continues to display dedication and commitment to her learning.

From a shy introverted individual, Paige has become more confident and assertive. She has become a great role model for other learners and an excellent team player and leader. She strives to break the cycle of single parenthood and is taking all steps possible to prevent this happening for her daughter.

Paige is hoping to pursue a career in health and social care in the near future.



The wider YMCA movement

Over the last year, more than
2649 School leavers
joined our foundation
learning programme

YMCA Training is an active member of the worldwide movement of YMCAs which operates in 125 countries working to bring social justice and peace to young people and their communities. Being a part of one of the oldest and largest Movements for youth in the world creates opportunities for us to learn from and share experiences with YMCA colleagues around the world.

Y Care International visit – Jerusalem

In March 2011, three members of staff from YMCA Training travelled to Jerusalem to witness the work of Y Care International projects. Jodie Tilbury-Fowler from YMCA Training Northampton, shares her diary about the trip...

DAY ONE – Jericho

Our first day in the occupied territories of Palestine was spent visiting the historic vocational centre of the East Jerusalem YMCA in Jericho. We exchanged information about how the vocational training of East Jerusalem related to that we provide in the UK, and received a guided tour around the centre, meeting a number of students

working in their classes and workshops. Every student we spoke to expressed genuine gratitude for their place on the course and the dedication shown by the learners was humbling.

We then visited various workplace placements and employers in



Jericho - on each visit, every student was very happy to talk about how the YMCA centre offered fantastic opportunities to build a better future for them and their families through vocational-related training.

DAY TWO – Bedouin Communities in Palestinian desert

We were treated to a day in the Palestinian desert visiting Bedouin families and community water supplies which saw us whisked on an exhilarating adventure through the rocky, breath-taking Palestinian landscape.

During the day we got to see the numerous water supplies that YMCA had helped create to enable Bedouin communities to access fresh drinking water - we drove to the edge of the mountains that overlook the borders of Jordan and the Dead



Sea, which was breathtakingly beautiful.

Meeting the families was incredibly humbling. In every family, dozens of members would live in a single shack, surrounded by livestock and sheltered from the winds only by covers, rugs and blankets with no furniture, electricity, toilets or running water yet we were treated to freshly made bread, vegetables, eggs and camel milk for lunch.

DAY THREE – Exploring Old Jerusalem

On Friday we had a day to explore the old city, a short walk from our hotel in East Jerusalem. We were able to walk through the different quarters of the city to the Wailing Wall and experience the hustle and bustle of the indoor markets.





DAY FOUR – Beit Sahour/ Bethlehem

On our final day we visited the projects supporting the rehabilitation programme run by East Jerusalem YMCA (EJYMCA) in Beit Sahour.

The programme enables young people who are disabled or who have experienced trauma or torture to promote confidence, independence, and contribute to their communities through rehabilitation, counselling, vocational training and independent living. We met some of the people who successfully started their own business, or gained employment.

We were then lucky enough to see the work undertaken by the Joint Advocacy Initiative (JAI) in Bethlehem and meet a Palestinian farmer whose land the JAI was trying to help save through the Olive Tree Campaign.

We ended our trip by spending an evening in Bethlehem with the EJYMCA Director.

Mark Poland, YMCA Training quality manager, said:

“The visit was extremely interesting - some of the training locations we visited managed to cope very well with limited resources and working in an environment that would not even be considered in this country.

“The dedication and professionalism of the trainers was second to none, and the learners were motivated to the extreme, with their individual goals positively identified.

“We were able to reflect on how difficult it was for the establishments to deliver a rapidly changing programme, and how well they managed to do this. This is something that I believe we can learn from and hopefully pass onto YMCA Training staff.”

Jamie Hall, training adviser at YMCA Training Chester, said:

“After my visit to the Occupied Palestinian Territories (OPT) in March I shared my experiences with the learners in Chester. The feedback I got back was very good. We talked about the

difficulties young people faced living in the West Bank, and the difficulties the young people on programme face. Some learners found it quite inspirational that although the young people in the OPT faced massive hurdles on a day to day basis, they still found the strength to fight on and persevere.

“Overall the trip was very beneficial to me to see how other young people survive in very trying circumstances. It gave me a new perspective on training and a greater awareness of young people from different cultures. After speaking to the learners in Chester it helped them to understand the problems that other young people face and how they deal with them.”



World Urban Network, Dominican Republic

Louise Rutter, quality director:

“In June 2011 I had the opportunity to travel to the Dominican Republic to meet with YMCA colleagues from around the world at the World Urban Network. This year’s conference focused on Education Challenges in the 21st Century. The event gave me an opportunity to learn and share knowledge and experiences as it relates to education programs with colleagues from YMCAs across the world.

“Whilst there, I was able to visit and see a sample of the community action to improve the lives of children, youth and adults through education.

“I came away from the event feeling inspired by what I had seen and learnt from colleagues.”



YMCA Training Annual Achievement Awards 2010

Over the last
year, more than
9702 Individuals
developed their
skills and job
search techniques

Seven learners selected from nearly 18,000 individuals across England were awarded a prestigious YMCA Training Achievement Award in November 2010 in honour of their exceptional achievements.

The seven were presented with their awards at the YMCA Training Annual Achievement Awards ceremony held at the Palace of Westminster - an event dedicated to celebrating outstanding success in learning.

The awards pay testament to how individuals have demonstrated commitment, hard work and outstanding achievement during their time with YMCA Training, through gaining qualifications, developing personal qualities and obtaining a positive progression to further education, training or employment.

Each of YMCA Training's programmes was represented at the awards, including apprenticeships and foundation learning. Two local employers were also recognised for their commitment to work-based learning.

The event was sponsored by John Penrose, MP for Weston-super-Mare, with the winners being presented their awards by TV presenter Diane Louise Jordan and YMCA Training chief executive, Anne Linsey,

Chief executive of YMCA Training, Anne Linsey, said:

"All of our award winners demonstrated real determination and commitment towards achieving their goals. They are an inspiration to all of us, and we wish them the best of luck for the future."





YMCA Training Annual Achievement Awards

2010

Palace of Westminster

Financial statement

Over the last year, more than
2696 People were enrolled
on an apprenticeship or
advanced apprenticeship

Training income this year of £21.1m (2010: £21.4m) was primarily from three main national government agencies. The Skills Funding Agency (SFA) and the Young People's Learning Agency (YPLA) made up 53% (2010: 55%) of our total incomes. The Department for Work and Pensions (DWP) made up 27% (2010: 30%) of our training income.

The charity expended £21.7m in the furtherance of its objectives (2010: £21.1m), of which £0.2m (1%) related to governance costs (2010: £0.27m (1%)).

During the year the charity received grants towards restricted purposes totalling £1.433m and expended £0.984m

Capital Investment

£371,000 was invested in resources to improve facilities and staff training.

Donations

Charitable donations made during the year amounted to £13,000 (2010: £16,100).

Funds and reserves

During the year the charity received various funds to finance its activities. These are as follows:

Unrestricted Funds

These are funds that are expendable at the discretion of the board in the furtherance of the charity's objects. Unrestricted funds may be designated by the board for a particular project or purpose. The general fund is the amount of unrestricted fund that has not been designated.

Restricted Funds

These are funds granted to the charity by external parties that are restricted to specific

purposes and that are still within the wider objects of the charity. Restricted funds held at 31 March 2011 were £0.531m (2010: £0.08m).

Future Development

YMCA Training’s strategy is regularly reviewed and will continue to reflect new challenges and uncertainty in the external environment including the difficult economic and employment conditions, institutional changes and the priorities of the coalition government. We will continue to ensure that we have the structure to develop quality services and the ability to adapt to these changing circumstances.

Pressure on public finances, a focus on value for money and payment on the achievement of outcomes sit alongside our

commitment to meet the needs of those who are socially or economically disadvantaged, those facing personal challenges and needing support through life transitions.

YMCA Training will continue to work with the Skills Funding Agency (SFA), the Young People’s Learning Agency (YPLA) and the National Apprenticeship Service (NAS) to deliver national learning and skills training. We will actively seek opportunities to grow our services where possible including further developing the commercial elements of our work, building on the growth achieved in the last few years and new opportunities identified.

YMCA Training will continue to respond with innovative and high quality training and development programmes which change people’s lives.

Statements of financial activities

	2011 £000’s	2010 £000’s
Incoming Resources	21,114	21,387
Investment Income	6	9
Resources Expanded	<u>(21,687)</u>	<u>(21,136)</u>
(Deficit)/Surplus on Ordinary Activities for the Year	(567)	260

Balance Sheet

	2011 £000's	2010 £000's
FIXED ASSETS		
Tangible Assets	555	654
CURRENT ASSETS		
Debtors	2,221	2,980
Cash at bank and in hand	1,638	1,835
	<hr/>	<hr/>
	3,849	4,815
CURRENT LIABILITIES		
Creditors	(604)	(1,090)
NET CURRENT ASSETS	3,245	3,725
TOTAL ASSETS LESS CURRENT LIABILITIES	3,800	4,379
PROVISIONS FOR LIABILITIES AND CHARGES	(626)	(638)
	<hr/>	<hr/>
	3,174	3,741
ACCUMULATED FUNDS		
Unrestricted funds	2,643	3,659
Restricted funds	531	82
	<hr/>	<hr/>
	3,174	3,741







DWP Department for Work and Pensions



YMCA TRAINING
inspire - develop - transform

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